

ICD-10 Provider Education

August 2015

Tips before you start:

- While on the CCHS campus, use a computer that's already behind the CCHS firewall.
- Use a Windows PC or Laptop to get to the portal (not an Apple/Mac) for best results.
- If you are off campus, use Juno's Pulse to connect remotely to the portal on your CCHS device.
- Use Internet Explorer 9, 10 or 11 (not Chrome, Mozilla or Safari).

Steps to access and complete ICD-10 Provider Education

1. Access ICD-10 Education via the Physician Portal.
2. Select Education Center.

CHRISTIANA CARE HEALTH SYSTEM Physician Portal

FOCUS ON EXCELLENCE Safety First

Depts Clinical Resources Communications Formulary Transformation Education Christiana Care Way Quality & Safety Ebola

EMERGENCY MANAGEMENT

Annual Operating Plan

Capacity Information

Community Benefit

Compliance Training

ICD-10

PowerChart

Soarian

Downtime

Blank Prescription Form

CMGs

CPOE Order Tips

Welcome

My Links

In-House Patients

Find

Name Unit

Refresh

MSOffice2010

Yammer

Collaboration Sites

Education Center

Kronos 7

My Wellness

Remote Desktop Client

Time Stamp

Workday

Education Center

My Education Plan

My Training Calendar

View My Class Roster

2015 Learning Needs Assessment

FY 2015 Mandatories

Corporate Compliance Education 2015

3. Click on [My Education Plan](#) and you will see the following course ready to start.

ICD-10 Provider Education

ICD10PRW15

ICD-10 PROVIDER EDUCATION MODULES

Start

4. Within the Education Plan, you may need to click on **Start** at the far right.

The screenshot shows the 'Education Center' header. On the left is a navigation menu with categories: My Education (links: My Education Plan, My Transcript, My Training Calendar, View My Class Roster), Courses/Classes (link: Register for a Class), Online Learning (links: CE Direct, ECCO), and Resources (links: Education References, Education Home Pages, Education Procedures). The main content area is titled 'ICD10PRW15 - ICD-10 PROVIDER EDUCATION MODULES'. It contains a warning: 'Warning: If you have a pop-up blocker, it may prevent online content from launching. Please disable your pop-blocker or always allow pop-ups on this site. Use a PC, not MAC. Use Internet Explorer as browser.' Below the warning is a 'Course Content' tab. The course details are: Code: ICD10PRW15, Class Name: ICD-10 PROVIDER EDUCATION MODULES. A red circle highlights the 'Start' button in the top right corner, with a blue arrow pointing to it from the text above.

5. If you are interrupted and cannot view the modules during one sitting, you may continue or restart the 'In Progress' module or the entire course.
- If you select **Continue Course** at the top right, it will take you to the first module listed as 'In Progress'.
 - If you select **Continue from book mark** from within a module, it will take you into the module where you left off.

The screenshot shows the 'Course Content' page for 'ICD10PRW15 - ICD-10 PROVIDER EDUCATION MODULES'. The status is 'Enrolled'. At the top right, 'Continue Course | Restart Course' is circled in red. Below is a 'Course Content' tab. The main content is titled 'ICD-10 Provider Education Modules' with a description: 'Content object that combines all of the What / Why modules plus CME required slides.' Below this are links: 'Continue from book mark | Restart'. A table follows with course details:

Status:	In Progress	Required:	Yes
Actual Time:	00:00:55	Maximum Time:	No Limit
Date Started:	08/18/2015	Maximum Attempts:	No Limit
Date Ended:	08/18/2015	Estimated Time:	00:30:00

Below the table are four modules, each with a 'Restart | Review' link:

- ICD-10 Provider Intro**: Self-paced, web-education module that provides introductory information about the training and CME requirements for providers. Status: Complete. Required: Yes, in order.
- ICD-10 Provider Overview**: Self-paced, web-education module that provides Providers with overview information about what ICD-10 is and why it is important. Status: Complete. Required: Yes, in order.
- ICD-10 Provider ICD-9 to ICD-10 Comparison**: Self-paced, web-education module that provides a comparison of the differences between ICD-9 and ICD-10 for providers. Status: In Progress. Required: Yes, in order. This row and its 'Continue from book mark | Restart' link are circled in red.
- ICD-10 Provider Documentation Standards**: Self-paced, web-education module that provides introductory information about documentation standards in ICD-10 for providers. Status: Not Started. Required: Yes, in order.