# PowerChart Tip Sheet CHRISTIANA HEALTH



### **Medication History Enhancements- Inpatient Provider**

March 2016

## What's the change?

On September 14, 2015 a standardized pathway for collecting and documenting Medication History was implemented at Christiana Hospital (excludes Women's and Children's) with plans to implement a similar process at Wilmington Hospital on March 16, 2016. This work aims to improve the timeliness and completion rate of documented Medication History. The process for collecting Medication History varies depending on patient location and risk factors.

Pharmacy technicians are staffed 24 hours a day, 7 days a week in the Emergency Department at Christiana Hospital focusing their efforts solely on obtaining medication histories on high risk patients. At Wilmington Hospital, a pharmacist is staffed Monday through Friday between the hours of 1230-2100 to accomplish this task.

### How is High Risk determined?

The Risk Stratification Algorithm will take into account:

- Age Readmission status
- Referral Source (e.g. Nursing Home) # of medications • presence of high risk medications •
- What does the ED Provider need to do?

The risk stratification algorithm and associated medication history tasks are triggered off of the ED Intends to Request Bed order and again when an Admission/Observation order is placed.

Increased utilization of the ED Intends to Request Bed order when there is high likelihood the patient will be admitted is **critical** to enable pharmacy to complete timely medication history prior to the admitting provider encountering the patient.

## What is the role and responsibility of all disciplines relative to medication history collection?

The following disciplines are responsible for obtaining and documenting Medication History as follows:

- ED Nurse documents medication names only.
- Pharmacy Technician or Pharmacist documents complete medication history on High Risk patients  $\diamond$ in the ED within 1 hour of "Intends to Request Bed" or admission order as resourced.
- Inpatient Unit Nurse documents complete medication history within 4 hours of arrival to unit, if not  $\Diamond$ already completed in the ED.
- Floor Based Pharmacist documents complete medication history on non-PEP High Risk surgical  $\Diamond$ unit patients within 24 hours as resourced (M-F 0800-1630 at Christiana Hospital).
- Admitting Provider may obtain medication history beyond that collected by the above disciplines,  $\Diamond$ which can be electronically documented by clicking on

Heds History Status:

Click link for instructions on how to document a home medication: http://inet/portalphys/MedRecFAQs.pdf

## Medication Reconciliation (Med Rec) Tips & Best Practices

- The attending physician is responsible for completing Admission Med Rec within 24 hours of  $\Diamond$ admission.
- Recommended workflow is for the admitting provider to first complete basic admission orders, then  $\Diamond$ perform Admission Med Rec at the time of admission.
- After a *partial* Medication History is documented PowerChart allows completion of Admission Med  $\Diamond$ Rec.

## PowerChart Tip Sheet CHRISTIANA CARE



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## Medication Reconciliation (Med Rec) Tips & Best Practices-continued

- Best practice is to perform the Admission Med Rec using a *complete* Medication History. However, documentation of complete Medication History may occur after the admitting provider encounters the patient. In this circumstance, Admission Med Rec can be accomplished by the next-day attending or by the admitting provider circling back to complete it.
- For High Risk patients, it is encouraged that Admission Med Rec be performed at the time of admission or shortly thereafter. This should be feasible considering the rapid medication history turnaround time for the High Risk population.

## **Admit Workflow Tips**

This medication history risk	Admission Data & Goals of Care (1)						
designation is			Result		Date/Time		
displayed within	⊿Results (1)						
the new Admit	Medication History Priority		Medium		08/31/15	08/31/15 14:52	
Workflow.	⊿Forms (0)						
Wonthow.	No results found						
Pharmacy completion of medication history will display with a "Yes" result once completed.	Admit Workflow Manage Admit Workflow Manage Admitsion Data & Goals of Chief Complaint Documents (10) Home Medications (6) Allergies (1) Histories Social/Family History	e Phys. Charges Care (1) Admissio Aresults (	Med History Review Pharmacy	e (1) + - Result Yes Auth (Verified)	C) F Date/Time 07/24/15 16:05 08/13/15 13:56	ull screen @Print २ S minut	
Home medications	Home Medication	<b>IS</b> (13)				All Visits 2	
section displays last				Stat	tus: 🗸 Meds History 🙂 Adm	. Meds Rec 🙂 Disch. Meds Re	
dose date/time,	Medication		Last Dose Date/Time	Compliance	Compliance Comments		
compliance and other comments	Hx: acetaminophen (Tylenol 325 mg oral tablet) 650 MG, 209/01/15 00:00 TAB, PO, Once, PRN: Headache - Migraine			Still taking, as presc	s prescribed		
integral to complete admission medication reconciliation.	Hx: albuterol (ProAir HFA 90 mcg/inh inhalation aerosol) 1 09/01/15 00:00 Still PUFF, Inhalation, QID			Still taking, not as pr	l taking, not as prescribed Patient states she has been using this medication regularly instead of PRN. Verified with Rite Aid pharmacy that this medication is to be used PRN SOB		

This information can also be seen in the Adm. Meds Rec screen by hovering over the medication name.

## Can I still consult pharmacy to obtain a medication history?

- Pharmacy consults for assistance with medication history should be reserved for complex or high risk • patients with whom pharmacy is not already involved.
- Future phases of this project will incorporate pharmacy assistance at Discharge Med Rec on High Risk • patients therefore pharmacy consults will be monitored for appropriateness.